



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006101358

Filing Deadline: January 15, 2014

FRN: 0003774429

Filing Date: 01/15/2014 01:23 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period?

Date that you began offering handsets in the United States 11/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: 24-7 Telcom, Inc.

Brand Names: West Wisconsin Telcom Cooperative, Inc.
24-7 Wireless
24-7 Broadband
24-7 Cooperative

PO Box:

Street Address: 912 Crescent Street

City: Menomonie

State: WI

Zip Code: 54751

Contact Name: Lori Myers

Contact Phone: (715) 231-2000

Contact Fax: (715) 231-2407

Contact Email: HACManager@wwt.coop

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Herman & Whiteaker, LLC
PO Box:
Street Address: 3204 Tower Oaks Blvd., Suite 180
City: Rockville
State: MD
Zip Code: 20852

Contact Name: Gregory W. Whiteaker
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.wwt.net/wireless-hac-phones.php>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: 24-7 & West Wisconsin Telcom has instructed its sales staff about the availability of hearing-aid compatible phone models and it has wireless industry pamphlets available in its company store to provide information on the FCC's requirements and HAC rating system. Additional information about hearing aid compatibility is available on the Company's website. The 24-7 & West Wisconsin Telcom website also includes information about a State of Wisconsin voucher program through which qualified

individuals apply to receive a voucher that can be used to purchase hearing aid compatible accessories from approved vendors.

Methodology for Functionality Levels

24-7 offers HAC-Compatible handsets and devices in three categories: Basic Phone - makes/takes phone calls, no camera or a VGA camera, send/receives text messages; Smartphone: Access to app market; camera with 2 megapixels resolution or better; Bluetooth capabilities; touch screens or QWERTY keyboards; 3G capabilities; Smartphone Plus: Access to app market; 3G and 4G capabilities, Rear facing camera with 8 megapixel resolution or better, faster processors than Smartphones, better screen quality than Smartphones, support voice and data communications, generally are Wi-Fi capable.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 9

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
GSM	6	67%	3	33%				9
WCDMA	6	67%	3	33%				9

Handset 1: Alcatel One Touch

Handset Maker

Alcatel

Handset Model Name

FCC ID

One Touch

RAD287

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic Phone

Remarks

Handset 2: Alcatel One Touch Idol

Handset Maker

Alcatel

Handset Model Name

One Touch Idol

FCC ID

RAD372

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone

Remarks

Handset 3: Alcatel One Touch M'Pop

Handset Maker

Alcatel

Handset Model Name

One Touch M'Pop

FCC ID

RAD356

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 4: Alcatel One Touch Scribe**Handset Maker**

Alcatel

Handset Model Name**FCC ID**

One Touch Scribe

RAD330

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 5: Apple iPhone 5

Handset Maker

Apple

Handset Model Name

iPhone 5

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone Plus

Remarks

Handset 6: Bullitt Group Cat B15

Handset Maker

Bullitt Group

Handset Model Name

Cat B15

FCC ID

ZL5B15AWS

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 7: LG Nexus 4

Handset Maker

LG

Handset Model Name

Nexus 4

FCC ID

ZNFE960

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 8: Samsung Galaxy SIII

Handset Maker

Samsung

Handset Model Name

Galaxy SIII

FCC ID

A3LSGHT999

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone Plus

Remarks

Handset 9: Samsung Galaxy SIV

Handset Maker

Samsung

Handset Model Name

Galaxy SIV

FCC ID

A3LSGHM919

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone Plus

Remarks

Certification

This Report has been certified by:

Gregory W Whiteaker Authorized Agent

01/15/2014 01:23 PM